

installationId

99

100th ASG-Grafenwoehr

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Lack of time during work week to participate in som programs. How many soldiers can get out of work to attend these classes?

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have a problem with the cost of daycare. I am married to an E6 and I am an E7. The price for daycare is very high. I don't think it is fair that myself and my spouse pay the same price as two Majors in the Army. Since it seems as the prices are based on your income, then they should pay more.

Since I am paying more, does that mean my child get more care than someone paying less than me. The prices are very overrated and if I were in the states I would not use on base child care. It is too expensive and the only reason a lot of people do use it is because we have to. This problem needs to be looked into. I thought that the services on base were there to take care of soldiers not rip them off.

installationId 99 100th ASG-Grafenwoehr

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel that the on post travel office does not coordinate enough affordable travel opportunities here in Europe such as "last minute" deals which are offered in off post travel offices. The travel office on post is always busy with lines of people, so it's inconvenient. Prices are not competitive there either, me and my family go off post to purchase our tickets and travel.

The outdoor recreation centers do not offer nearly enough trips for families. I've seen skiing and skuba offered, but what about families with children? We want to go on trips such as siteseeing, salt mines mines in Salzburg, or something kids can be involved in. They don't seem very family oriented.

Bowling ally food and beverages are very poor. They offer usually burger and fries, because they never have any other food items in, and are out of stock. I can say though, that the burgers they make do taste good. This is good, if that's all you want to order.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Vilseck and Grafenwoehr ODR's offer few activities for the entire family. Camping requires hiking and usually recommends ages of 13 or older. This applies to most weekend or longer ski and scuba trips also.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Active Duty

Hear About MWR

Music

Heavy Metal

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a fishing program that doesnt cost the German rates, also skydivng. As far as comments about MWR I am pretty happy with what is offeres, however AAFES is a diffrent story.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

My info leaking out

Overall Comment

I am an action junky. More skydiving and sports like that would be great!! My family loves to get out and do that stuff.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It would be helpful if people at ODR/ITR could help with individual trip planning as well as group trips. Maybe a book of suggested day trips around the area or where to get information needed for hotels, etc.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There is no place to take the family for a good meal. Facilities here at Grafenwohr are poor.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel that MWR is very essential to the overall mission of the Army, but inadequate staffing limits MWR's ability to provide top level quality programs. Most of the installation supplements their MWR program with BMM. Overall I would give MWR a very high rating when it is managed properly with the needs of the customer first.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

1. I really believe that MWR is having too many people sitting in the Sports & Rec office. Only one person there is doing his job! By the way, the Commanders Cup 2003 was never presented to the soldiers, who worked so hard for it and participated in almost every event. Why do you even have a program like this?
2. The Gym hours should be extended. Not many people can work out during this hot weather. It's unbelievable but they are closing the Fitness Center at 8 PM. It would be great to leave the facility open to 10 PM.
3. It would be great to offer more to single people. The BOSS program is only for soldiers not for American civilians or Local Nationals.
4. As new activities I suggest to build an archery range and a swimming pool.
5. Thanks for starting to clean up the 100th ASG DCA. I truly believe that individuals who care should replace the complete management!

installationId

99

100th ASG-Grafenwoehr

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There is a boat rental facility on the Big Mike Lake in Vilseck, open Monday - Friday daytime hours, closed in the evening and on weekends.
Who would the target customer be here?

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like to see the bowling center get automated bumpers and an expanded dining/club area giving them the ability to offer better services. Would like to see more internet cafe's on post or enlarge the ones that you have. Would also like to see a public information campaign that informed the community of which facilities were Cat C and CatB, differentiating the pricing structures so that "consumer awareness" was enhanced and expectations could be met. My perception is that many customers are under the impression we are subsidized and do not know of our need to hit a projected NIBD. Thus they feel as though they are taken of advantage of, which in my opinion is not good for the overall opinion of the community when it comes to Army retention, etc.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I must admit that the Grafenwoehr Post is the worst post that I have been on. I understand that they are remodeling but it is hard for me to believe that the families and single soldiers have to drive 30 minutes out of their way for simple items. There isn't much left on this post for anyone to be thrilled about and it is sad that the Grafenwoehr people are so unimportant.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Though I may not use the on post MWR activities personally they are of great need to others!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

what lacks the most in Army facilities is a club system, I have been to almost every Marine Corps Base in the world and almost all of them have a good club system where Marines can enjoy and relax after a hard day of work...Compare MWREurope to MWR in Japan and you will see the difference, Yes I might say that here in europe you do have an extensive outdoor activity schedule throughout the year but not all soldiers and civillians alike could participate in Skiing, mountain climbing,kayaking,fishing ect ect. but what soldiers need is somewhere to kick there feet up at the end of the day..a place with a good athmosphere, a ON POST club...Grafenwoehr and Vilseck are the two largest military communities here in Europe by 2008...where is the CLUB at??? granted that Vilseck does have a club but management skills to operate on is not there..local patrons are not allowed to intermix not like in some of the club systems Ive been to in Asia. If MWR Clubs will adapte the same system their asian counterparts are doing maybe then you wont loose money like you are now and start closing the one thing soldiers need the most.

installationId	99	100th ASG-Grafenwoehr
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

It's obvious that the USAG-Graf MWR Director is uninvolved and makes no attempt to deliver any service that folks would use.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Libraries at Graf and Vilseck close too early on weekdays and weekends.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see an indoor track facility and indoor pool at the gym/recreation facility (grafenwoehr training area).
Also, more self-service car wash stalls would be beneficial to the post.

installationId

99

100th ASG-Grafenwoehr

Patron Group

Spouse

Hear About MWR

I work in MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Do not buy

Bowl Least Prefer

Do not buy

Child Care Prog

ACS Concerns

Overall Comment